Marketing Material Examples
How to provide a VLNDC referral in 3 steps:

**STEP 1**

**Ascertain eligibility:** eligible if “yes” to all three questions.

- Does the individual have a DC legal need?
- Was the individual harmed by a crime?
- Does the DC legal need have a nexus to the crime?

**Network of legal service organizations that provide free and low-cost legal assistance to survivors of any crime.**

**STEP 2**

**Explain what VLNDC is and what services it provides.**

- VLNDC has a Navigator who conducts intakes and connects survivors to the best organization for their legal needs.
- This could help you find the legal assistance you're looking for without having to call many organizations.

**STEP 3**

**Provide VLNDC contact information.**

- VLNDC Intake Line
  202-629-1788
  M - F: 9am - 5pm
- VLNDC Website
  www.vlndc.org

Providing a Referral to VLNDC Victim Legal Network of DC
## Frequently Asked Questions

### Eligibility

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes/No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do I need to be a resident of DC?</td>
<td>No</td>
</tr>
<tr>
<td>Did the crime need to happen in DC?</td>
<td>No</td>
</tr>
<tr>
<td>Do I have to report the crime?</td>
<td>No</td>
</tr>
<tr>
<td>Is there a time limit from when the crime occurred?</td>
<td>No</td>
</tr>
<tr>
<td>Are there income restrictions?</td>
<td>No</td>
</tr>
<tr>
<td>Does VLNDC serve survivors of any type of crime?</td>
<td>Yes</td>
</tr>
<tr>
<td>Am I eligible if I have an arrest record?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

### Legal Areas

**VLNDC tries to help survivors with all of their DC legal needs that have a nexus to the criminal victimization, including (but not limited to):**

- Child Custody
- Child Support
- Civil Protection Orders
- Conservatorship Fraud
- Crime Victims’ Rights
- Divorce
- Eviction
- Identity Theft
- Immigration
- Probate
- Public Benefits
- Title IX

### Accessibility

**VLNDC uses telephonic interpretation and video remote interpreting.**

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Información legal gratuita para víctimas de crímenes en Denver
El sistema legal es complicado. La organización Legal Information Network of Colorado (LINC, por sus siglas en inglés) es una fuente informativa completa que ofrece herramientas para ayudar a las víctimas de crímenes en el área metropolitana de Denver a abrirse camino por el proceso legal. LINC les ofrece información legal, sin costo, a través de su sitio web, su línea de asistencia por teléfono y sus guías especialmente capacitados. Sin importar qué preguntas tengan, LINC está aquí para ayudarles a encontrar las respuestas y soluciones.

Este proyecto está subvencionado por 2012-VF-GX-K018, a través de la Oficina de Víctimas de Crímenes, Oficina de Programas de Justicia del Departamento de Justicia de EE.UU. Las opiniones, los resultados y las conclusiones o recomendaciones expresadas en este proyecto son de los contribuyentes y no representan necesariamente la postura oficial o las políticas del Departamento de Justicia de EE. UU.
RED DE ASISTENCIA LEGAL PARA VÍCTIMAS (VICTIM LEGAL ASSISTANCE NETWORK)

FORTALECIENDO A LAS VÍCTIMAS DEL CRIMEN MEDIANTE UN MÉTODO HOLÍSTICO Y COMPRENSIVO PARA ATENDER SUS NECESIDADES LEGALES Y SOCIALES.

VLAN es un Sistema Integral que provee víctimas del crimen con el espectro de servicios que necesitan para obtener justicia y reconstruir sus vidas.

Las víctimas son asignadas a una abogada y administradora de casos que las ayudaran durante el proceso legal así como en el proceso de recuperación.

VLAN colabora con agencias que sirven a las víctimas del crimen incluyendo: servicios de ayuda legal, servicios sociales, la policía, y las cortes civiles y criminales.

SERVICIOS PARA VÍCTIMAS DEL CRIMEN:
- Violencia doméstica
- Abuso sexual
- Crímenes violentos
- Homicidio
- Robo de identidad
- Abuso de ancianos
- Trata de personas
- Explotación laboral

SERVICIOS INCLUIDOS:
- Ordenes de Protección
- Divorcios y manutención de niños
- Consejería
- Compensación para víctimas del crimen
- Apoyo para los derechos de las víctimas y plan de seguridad
- Conexión a recursos como comida, ropa, refugio, y asistencia financiera
- Ayuda de inmigración para víctimas de trata de personas, violencia doméstica, u otros crímenes
- Educación sobre los derechos de las víctimas del crimen

Pases de CTA disponibles para las citas
Servicios en Inglés y Español, con acceso gratis a interpretes en 200 idiomas
Sirviendo a todo el Condado de Cook y suburbios cercanos

Esta información es producida por Metropolitan Family Services bajo 362167940 (2012-VF-GX-K022), otorgado por La oficina de Víctimas del Crimen, Oficina de Programas de Justicia, Departamento de Justicia de EE. UU.. Las opiniones, recomendaciones, y conclusiones expresadas en éste documento son de los contribuyentes y no necesariamente representan la posición oficial o políticas del Departamento de Justicia de EE. UU..

PARA SOLICITAR UNA CITA O MÁS INFORMACIÓN, POR FAVOR CONTACTE:
VICTIMASSISTANCE@METROFAMILY.ORG | 312-986-4200
JOIN MONTANA’S NETWORK TO HELP CRIME VICTIMS

Community organizations working together to help crime victims in Montana access the legal information and assistance they need.

A 2012 U.S. Department of Justice, Office of Justice Programs, Office for Victims of Crime (OVC) Strategic Planning Initiative Vision 21 Report strongly indicated a critical need for comprehensive, holistic, no-cost legal services for crime victims.

As a result, Montana is one of ten demonstration sites across the country funded by OVC to create wrap-around legal assistance networks. The National Crime Victim Law Institute (NCVLI) provides technical assistance, training, and facilitates conversations among the Networks.

Montana Legal Services Association and the Montana Board of Crime Control are working together to improve access to comprehensive, coordinated civil legal services for crime victims statewide, with the University of Montana’s Criminology Research Group (CRG) providing ongoing evaluation.

- **Improving Referrals and Increasing Access to Services:**
  MLSA and Network Partners will work together to improve referrals for clients among agencies, and increase the capacity to provide services.

- **Legal Resources, Materials, Technical Assistance and Cross Training:**
  MLSA will create and distribute legal resources to help crime victims and service providers alike, provide technical assistance to advocates, and facilitate cross-training among service providers who work with crime victims.

**BECOME A NETWORK PARTNER**
Participating organizations will help transform how crime victims receive services in Montana. If interested, contact us today for more information.

**Contact Us:**
Melissa Fisher
MT VLAN Project Coordinator
Montana Legal Services Association
406-543-8343 x 221
vlan@mtlsa.org

Other Networks include Alaska, Chicago, Colorado, Georgia, Los Angeles, Minnesota, New York, Texas, and Washington DC.
The New York Crime Victims Legal Network is a partnership of organizations working together to better address the civil legal needs of crime victims in a range of areas, including housing, family, employment, immigration and finances. Our goal is to develop new technology solutions to connect victims of crime with the services they need.

The network will connect victims of crime to a variety of services via a dedicated website with the following features:

- Triage Screening Tool
- Legal Services Help Directory
- Self-Help Resources Library
- Live Chat
- Storytelling Area
- Advocate Portal
- Pro Bono Resources

How will it work?

Potential Entry Points

CVLN Online Tools to Aid Victims

Help Directory
DIY Forms
Self-Help Resources
Triage Tool

Users access available information on their own

Delivers Tailored Results

Offers targeted help and resources

Live Chat Available

Services & Clinics
DIY Forms
Self-Help Resources
Legal Services Referral

Tailored self-help & resources

Shows available legal assistance

Advocate Portal
Advocates have access to secured resources via portal

Network Partner Referral
Other Referral
Family Offense Petition Project
Phases of Implementation:

**Phase I: 18-month Phase (Completed April 2017)**

- Established Advisory Committee to provide guidance
- Conducted assessment of civil legal needs of crime victims
- Assessed role of technology in creating integrated services delivery system
- Created New York Crime Victims Legal Network implementation plan

**Phase II: 18-month Pilot Rollout (Expected Completion December 2018)**

- Focus rollout in two counties: Erie and Genesee
- Self-help resources will focus on family, housing, money/finances, immigration and employment
- Launch web platform and provide access to legal services and know your rights information, and relevant do-it-yourself forms

**Phase III: 12-month Pilot Expansion (Expected Completion December 2019)**

- Analyze Pilot Network and modify as necessary to improve effectiveness
- Use Pilot Evaluation to determine strategies to be used in statewide expansion
- Rollout the New York Crime Victims Legal Network to all 57 counties in NYS outside of the 5 boroughs of NYC

For more information, please contact Project Leader Remla Parthasarathy, Empire Justice Center, at: rparthasarathy@empirejustice.org

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