

Menu of Possible Research Instruments for Needs Assessment

Example Research Instruments for Needs & Capacities Assessment

California

- In depth interviews with survivors of crime using protocol that was translated into 5 languages to meet the needs of the diverse population in Los Angeles.
- Interviews with legal and social service providers and other stakeholders in English and primarily over the phone.

Montana

Exploratory Qualitative Research

- Focus groups with service providers discussing resources available to crime victims in the community, the legal needs of these victims, and the barriers that victims face when addressing their civil legal issues.
- Anonymous phone interviews with victims asking about experiences following victimization, including the problems that they faced, the services that they received, and the services that they needed but were unable to access.

Quantitative Research – Informed by the Qualitative Research

- Online survey of service provider focused on the needs of crime victims, barriers to services, interorganizational collaboration, and civil legal services.
- Online survey of victims focusing on the legal problems these individuals faced following their victimization and their experiences with civil legal services.

New York

- Surveys and focus groups with victims of crime
- Surveys and focus groups with service providers.
- One-on-one interviews with civil legal attorneys and law clinic faculty.

Washington DC

- Online survey of attorneys and legal service organizations to evaluate crimes reported, current practice providing legal remedies to victims, capacity, and training needed.